

MEDI-CAL INFORMATION ALERT!!

If you have Medi-Cal as your insurance coverage, you need to know about an important change coming up. Beginning September 1st, Medi-Cal recipients in Lassen County will have their healthcare coverage switched to a managed care agency, Partnership HealthPlan of California (PHC). There will be no decrease to your benefits under this switch. All the benefits you currently receive under Medi-Cal will continue and PHC offers other benefits not provided under your current state Medi-Cal coverage.

You will be notified of this change by a series of letters from both the state of California and PHC. Please read these letters carefully for the full details of the change in your Medi-Cal administration. These letters will inform you:

- To choose a primary care provider (PCP) who you will see for all of your basic medical services
- That you will receive a “new member packet” from PHC, along with a member ID card
- To call PHC at 1-800-863-4155 or talk to your doctor if you have any questions.

The change in your Medi-Cal does not affect your other benefits such as Cal-Fresh, SSI, Social Security, Workman’s comp, or unemployment in any way.

There are many reasons for this change from State “Fee for Service” Medi-Cal to “managed care” Medi-Cal under PHC. First, as you deal with the same primary care provider for all your basic medical services, you will have a doctor who is familiar with your complete medical history and knows all of your treatments, therapies and medications. This physician acts as your “referral source” for any specialty services you may need. This way, your healthcare is coordinated between your PCP and your specialists, making it more efficient and organized, saving you time, and eliminating mistakes and duplication.

Under PHC, there is also a focus on preventive care and health education. Vaccinations, screenings, and counsel from your doctor on healthy living strategies will result in better overall health for you and cost savings to the Medi-Cal program.

Find out more about this important change to your Medi-Cal by going to the Partnership HealthPlan of California website at www.partnershiphp.org.